bedaring® the adult shop

ABN 91 076 862 084

YOUR INTIMATE HEALTH & HAPPINESS PROFESSIONALS™

RETURNS FORM

Please complete this form and send it with the product you are returning.

Full name .....

Contact phone number .....

Contact email .....

Return address .....

Bedaring order number .....

Reason for return .....

Please advise how you would like the return resolved

If you are returning Lingerie or Latexwear for exchange
I authorise BeDaring Pty Ltd to deduct $10 from my credit card as payment for delivery

.....

Card Type: ❑ MasterCard ❑ Visa ❑ Amex ❑ Diners ❑ Bartercard

Name on card .....

Expiry Date CVV No .....

Please see next page for important information

IMPORTANT INFORMATION

Where to Send

Our Returns Postal Address for exchange or faulty items:
Unit 5/ 1 Business Drive
Narangaba QLD 4506

Cost of delivery for returns

As per our warranty policies above in circumstances where the item returned is faulty, return delivery to you is free. In circumstances when Lingerie or Latexwear is returned for exchange due to incorrect choice, then a $10 delivery fee will be charged.

Before Returning Your Adult Toy

Before returning your faulty adult toy we recommend that you check the following list of simple checks. For example around 30% of toys returned simply have flat batteries, the batteries are in the wrong way or lids have not been correctly closed.

Some simple checks

- Ensure that you are using the correct batteries. AA and AAA batteries do look similar.
- Ensure that the batteries are inserted the correct way. The majority of toys have + / - indicators. In some toys all batteries are inserted with the terminals facing the same way e.g. ++, while other toys have the batteries in alternate directions e.g. + -.
- Ensure that your batteries are charged. If you do not have a battery tester try brand new batteries.
- Ensure that your battery connections are dry and have not been exposed to moisture.
- Ensure that the lid is closed firmly. Some lids shut with a ‘click’ to lock them in place.
- Read the toys instructions if supplied. Some new toys (e.g. Swan) come with a locking sequence such that 2 buttons must be held down to unlock before power will come on.
- If all these measures fail and the item is still within its warranty terms it may be returned for replacement or refund.
- See also Care for Adult Toys